## **Readiness Diagnostic**

Here are some examples of topics covered by a Readiness Assessment to prepare the ground for successful change, implementation or handover of your Programme into BAU and adoption.

1

<u>Customer Readiness</u> - Are your customer aware of the change and how it might affect them?

<u>Solution & Tech Readiness</u> – Have systems and network changes been implemented and ready? Have all software and hardware requirements been met? Is testing completed and free of defects and open issues risk accepted?

2

3

<u>Data Readiness</u> - Are data quality, validation, reconciliation, migration, retention, archiving, and system decommissioning completed or plans in place? Has data privacy impact assessment been completed?

<u>Business Readiness</u> – Are processes, people, organization, MI, facilities changes assessed and ready? Are impacts understood, responsibilities clear, etc. Are compliance, regulatory risks assessed? Are communication and training ready?

4

## Book a free Discovery call now, to discuss how we can contribute to your success!

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